Tidbury Green School
Dickens Heath Road
Tidbury Green
Solihull
B90 1QW

## Policy Name

Parent and Family Conduct Policy

## Date of Review

Spring Term 2026

## Next Review Date

Spring Term 2028

## Agreed by Governors

Spring Term 2026

## Date

Jan 2026

| | |
|---|---|
| **Policy:** | Parent and Family Conduct |
| **People Authorised to make changes to this policy:** | • Mrs. R Fitter<br>• Miss. J Weston |
| **Committee responsible for approving policy:** | Policy and Curriculum Committee |

| **Questions for the reviewer of this policy:** | |
|---|---|
| **Does this policy comply with statutory requirements and is relevant legislation and guidance referenced in the policy?** | Yes |
| **Does the policy reflect current evidence-based good practice?** | Yes |
| **Is the policy consistent with the vision and ethos of the school?** | Yes |
| **Does the policy reflect current practice in the school?** | Yes |

| **After policy review:** | |
|---|---|
| **Changes made:** | No changes |
| **Expected impact of updated policy:** | n/a |
| **Updated policy sent to governors:** | Spring Term 2026 |
| **Updated policy sent to staff:** | Spring Term 2026 |
| **Updated policy put on website:** | Spring Term 2026 |

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# 1. Purpose and scope

At Tidbury Green School we believe that all staff, pupils, parents and families are entitled to a safe, respectful and inclusive environment, and that parents are as responsible for creating this environment as school staff and pupils.

Our school value 'Together Stronger' captures the ethos of our school. Tidbury Green School is a place where everyone works together in the best interests of the learning and enjoyment of its pupils and community.

At Tidbury Green School, we believe it is important to:

- Work in partnership with parents and families to support every child's learning
- Create a safe, respectful and inclusive environment for pupils, staff, families and our community
- Model appropriate behaviour for our pupils at all times
- Protect the safety and wellbeing of our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our behaviour policy).

This parent and family conduct policy aims to help the school work together with parents and families by setting guidelines on appropriate behaviour.

We use the term 'parents and families' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as foster carers, grandparents, family members or child-minders)

# 2. Our expectations of parents and families

We expect parents, families and other visitors to:

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with language and behaviour to our pupils and each other
- Seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern

# 3. Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils, other parents or family members
- Threatening another member of the school community
- Vexatious or malicious accusations about another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Use of physical punishment against your child – please bring any safeguarding concerns to the attention of a Designated Safeguarding Leader in school
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking, vaping or drinking alcohol on the school premises (unless alcohol has been allowed at a specific, licensed school event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs). Dogs may be brought onto the school visitor car park, under the responsibility of its owner.

## 4. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent into school to meet with a senior member of staff or the Headteacher
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from local authority legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site

The school will always respond to an incident in a proportionate way. The final decision for how to respond to breaches of the code of conduct rests with the Headteacher.

The Headteacher will consult the Chair of Governors before banning a parent from the school site.

## 5. Policy Review

We will review the Parent and Family Conduct Policy every two years, or more frequently if necessary to ensure its effectiveness and compliance with current legislation and best practices.